

Toyota Recalls Certain 2023 and 2024 Toyota Prius Vehicles

April 17, 2024

PLANO, Texas (April 17, 2024) –Toyota is conducting a safety recall involving certain 2023-2024MY Prius, Prius HEV (Prius Prime) vehicles in Japan, North America, Europe and Asia. Approximately 211,000 vehicles are involved in this recall in total, with approximately 55,000 in the U.S.

Water can enter and short circuit the electronic rear door latches in the involved vehicles. If the doors are not locked, they could open while the vehicle is moving or in a crash, increasing the risk of injury to occupants.

For vehicles involved, Toyota dealers will replace both right and left rear door opener switches with improved ones, free of charge.

Until the remedy is available, to help prevent the door opening if a short circuit occurs, customers in the U.S and Canada will be asked to ensure that the feature that automatically locks the doors when shifting from Park is activated.

Customers will be notified about this issue through the mail by early June 2024.

Information about automotive recalls, including but not limited to the list of involved vehicles, is current as of today's filing date and is subject to change thereafter. To see if your vehicle is involved in a safety recall visit [Toyota.com/recall](https://toyota.com/recall) or nhtsa.gov/recalls and enter your Vehicle Identification Number (VIN) or license plate information.

For any additional questions, Toyota customer support is also available by calling the Toyota Brand Engagement Center (1-800-331-4331) for Toyota vehicles.