

Toyota Recalls Certain 2022-2023 Toyota Corolla Cross Models

December 20, 2023

PLANO, Texas (Dec. 20, 2023) – Toyota is conducting a safety noncompliance recall involving certain 2022-2023 model year Corolla Cross vehicles in the United States. Approximately 12,600 vehicles are involved in this recall.

The subject vehicles were previously inspected under a prior recall. Due to a problem with the inspection process specified by Toyota, the inspection may not have identified certain vehicles requiring the remedy. Without the remedy, the front passenger airbag may not deploy as designed due to a manufacturing error in the instrument panel where the airbag is located. As a result, the vehicles may not meet certain federal requirements, and there could be an increased risk of injury in a crash.

For all involved vehicles, Toyota dealers will re-inspect with an improved process, and, if necessary, replace the instrument panel at no cost to owners. Toyota will send a notification to the owners of the involved vehicles by the middle of February 2024. Until the vehicle is inspected and the remedy is performed, if necessary, Toyota recommends that no one sit in the front passenger seat of an involved vehicle.

Information about automotive recalls, including but not limited to the list of involved vehicles, is current as of today's filing date and is subject to change thereafter. To see if your vehicle is involved in a safety recall visit [Toyota.com/recall](https://toyota.com/recall) or nhtsa.gov/recalls and enter your Vehicle Identification Number (VIN) or license plate information.

For any additional questions, Toyota customer support is also available by calling the Toyota Brand Engagement Center (1-800-331-4331).