

Toyota Recalls Certain 2021-2022 Model Year Toyota RAV4 Prime and Certain 2022 Model Year Lexus NX450h+ Plug-in Hybrid Models

July 12, 2023

PLANO, Texas (July 12, 2023) – Toyota is conducting a safety recall in the U.S. involving certain 2021-2022 model year Toyota RAV4 Prime and certain 2022 model year Lexus NX450h+ vehicles. Approximately 43,000 vehicles in the U.S. are involved in this recall.

A component that converts electricity voltage could be damaged in manufacturing and experience a short circuit, generating excessive heat. Under certain conditions, this short circuit can generate enough heat to increase the risk of a vehicle fire.

For all applicable vehicles, Toyota and Lexus dealers will replace the DC-DC converter with an improved part at no cost to customers. Toyota will notify affected owners about this issue by early September 2023.

Information about automotive recalls, including but not limited to the list of involved vehicles, is current as of today's filing date and is subject to change thereafter. To see if your vehicle is involved in a safety recall visit [Toyota.com/recall](https://toyota.com/recall) or nhtsa.gov/recalls and enter your Vehicle Identification Number (VIN) or license plate information.

For any additional questions, customer support is also available by calling the Toyota Brand Engagement Center (1-800-331-4331) for Toyota vehicles. Customer support is also available by calling the Lexus Brand Engagement Center (1-800-255-3987) for Lexus vehicles.