

Toyota is conducting a safety recall involving certain Toyota vehicles

March 19, 2020

TOYOTA

PLANO, Texas (March 19, 2020) – Toyota is conducting a safety recall involving certain 2020 model year Highlander vehicles in the United States. Approximately 39,000 vehicles are involved in this recall.

The subject vehicles are equipped with a feature that stops and restarts the engine. Under certain driving patterns and vehicle conditions, this feature may not operate correctly resulting in a vehicle stall. If a vehicle stall occurs, an audible chime will sound and multiple warning indicators will illuminate. If a vehicle stall occurs while driving at higher speeds, this could increase the risk of a crash.

For all involved vehicles, Toyota dealers will reflash the engine control unit (ECU) at no cost.

Owners of involved vehicles will be notified by mid-May 2020.

Information about automotive recalls, including but not limited to the list of involved vehicles, is current as of today's filing date and is subject to change thereafter. To see if your vehicle is involved in a safety recall visit [Toyota.com/recall](https://toyota.com/recall) or nhtsa.gov/recalls and enter your Vehicle Identification Number (VIN) or license plate information.

For the most up to date information surrounding recalls visit nhtsa.gov/recalls. For any additional questions, customer support is also available by calling the Toyota Customer Experience Center at 1-800-331-4331 or the Lexus Guest Experience Center at 1-800-255-3987.