
There's been a lot of talk about the recall. Here are the facts for our customers.

Over the past few days, there has been a lot of speculation about our sticking accelerator pedal recall. Our message to Toyota owners is this — if you are not experiencing any issues with your accelerator pedal, we are confident that your vehicle is safe to drive. If your accelerator pedal becomes harder to depress than normal or slower to return, please contact your dealer without delay.

At Toyota, we take this issue very seriously, but I want to make sure our customers understand that this situation is rare and generally doesn't occur suddenly. In the instances where it does occur, the vehicle can be controlled with firm and steady application of the brakes.

Here's the latest update on the recall:

1. We're starting to send letters this weekend to owners involved in the recall to schedule an appointment at their dealer.
2. Dealerships have extended their hours — some of them working 24/7 — to fix your vehicle as quickly as possible.
3. Trained technicians have begun making repairs.

We've halted production of these models this week to focus fully on fixing this problem for the vehicles that are on the road.

Our entire organization of 172,000 North American employees and dealership personnel has been mobilized. And we're redoubling our quality control efforts across the company.

Ensuring your safety is our highest priority. I will continue to update you with accurate and timely information about the status of the recall in the days and weeks ahead.

Sincerely,



Jim Lentz
President and Chief Operating Officer
Toyota Motor Sales, U.S.A., Inc.

**To get all the latest information about the recalls, please visit:
toyota.com**