GOING TO REGAIN THE CONFIDENCE OF THE DRIVER? J Dan B.

Dan, thank you for your question. You, like millions of other drivers, depend on us. And that's something we don't take lightly. So we're doing everything we can, as fast as we can, to restore your confidence in us. We recently launched a top-to-bottom review of our global operations. And we didn't stop there. We also invited Exponent, an independent engineering firm used by NASA, to further validate the safety of our vehicles. And, as we continue to set even higher standards of safety and quality, we'll keep you informed every step of the way.