

Toyota is conducting a safety recall involving certain RAV4 Prime vehicles

February 02, 2023

PLANO, Texas (Feb. 2, 2023) – Toyota is conducting a safety recall involving certain 2021 model year RAV4 Prime (PHEV) vehicles in the U.S. Approximately 16,000 vehicles are involved in this recall.

The Hybrid Vehicle Control ECU (HEV-ECU) in the subject plug-in hybrid electric vehicles contains software that could cause the hybrid system to shut down after driving continuously in “EV mode” in cold temperatures and then the accelerator pedal is rapidly pressed to further accelerate the vehicle. System shut down with loss of motive power at higher speeds can increase the risk of a crash.

For all involved vehicles, Toyota dealers will update the software in the Hybrid Vehicle Control ECU (HEV-ECU) at no cost to customers.

Owners of involved vehicles will be notified by early April 2023.

Information about automotive recalls, including but not limited to the list of involved vehicles, is current as of today’s filing date and is subject to change thereafter. To see if your vehicle is involved in a safety recall visit Toyota.com/recall or nhtsa.gov/recalls and enter your Vehicle Identification Number (VIN) or license plate information.

For any additional questions, customer support is also available by calling the Toyota Brand Engagement Center (1-800-331-4331) for Toyota vehicles.