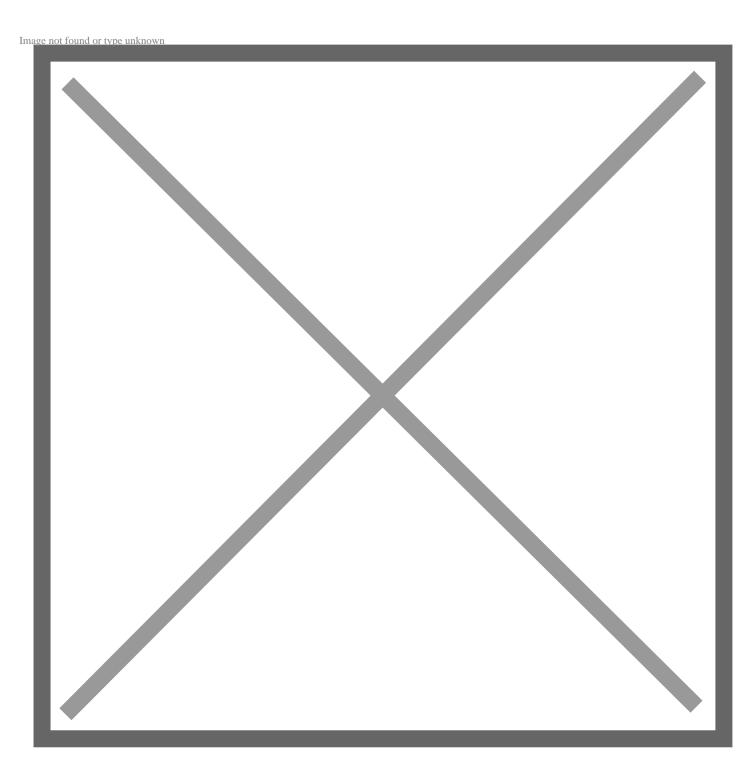
Toyota Financial Services Offers Payment Relief to Customers Affected by Texas Storms

February 22, 2021



PLANO, Texas (**February 22, 2021**) – <u>Toyota Financial Services</u> (TFS) announced it is offering payment relief options to its customers affected by the winter storms that struck Texas earlier this month. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the designated disaster areas.

Toyota Financial Services cares about the safety and well-being of its customers, and wants to help those impacted by this natural disaster. Impacted lease and finance customers residing in the affected areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments;
- redirecting billing statements; and
- arranging phone or online payments.

Customers who would like to discuss their account options are encouraged to contact TFS or LFS.

Toyota Financial Services customers may call **800-874-8822** or contact TFS via email using the Mail Center function after logging into **ToyotaFinancial.com**.

Lexus Financial Services customers may call **800-874-7050** or contact LFS via email using the Mail Center function after logging into **LexusFinancial.com**.

We extend our heartfelt thoughts to those affected by these storms.