

Toyota Motor North America Announces Executive Changes

October 12, 2020

The image shows the word "TOYOTA" in a large, bold, red, sans-serif font, centered on the page.

PLANO, Texas (October 12, 2020) – Toyota Motor North America (TMNA) announces executive changes to its Supply Chain Management (SCM) operations. These changes are effective October 26, 2020.

[Randy Pflughaupt](#), group vice president of SCM, is retiring following a 38-year career with Toyota. Pflughaupt held multiple leadership positions with the company, including group vice president of sales administration, Toyota Motor Sales (TMS), senior vice president of production control, Toyota Motor Engineering and Manufacturing (TEMA), group vice president of marketing, as well as several sales region leadership positions. He also was instrumental in leading cross-functional teams supporting Toyota's response to the COVID-19 pandemic and achieving compliance with new USMCA trade requirements.

[Keith Robertson](#), vice president of Demand and Supply Management (DSM), will be promoted to group vice president, SCM, TMNA, replacing Pflughaupt. In his new role, Robertson will be responsible for all North

America vehicle supply chain operations, including DSM, Project Planning and Management (PPM), and Toyota Logistics Services (TLS). Robertson will report to Chris Nielsen, executive vice president, product support and chief quality officer, TMNA.

“Randy has played an integral role at Toyota for nearly four decades and we thank him for his leadership and many contributions to our organization,” said Nielsen. “Keith’s experience and approach will ensure a seamless transition and continue to position us well for success now and into the future.”