

Toyota Financial Services Offers Payment Relief to Customers Affected by California Wildfires and Texas Tornadoes

October 31, 2019



PLANO, Texas (October 31, 2019) – [Toyota Financial Services](#) (TFS) announced it is offering payment relief options to its customers affected by the recent series of wildfires throughout California, as well as the tornadoes which struck northern Texas earlier this month. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the designated disaster areas.

In addition, to assist with recovery efforts for the tornadoes in Texas, Toyota is donating \$100,000 to Dallas Independent School District (DISD). To assist with the wildfires in California, Toyota is giving \$50,000 to American Red Cross and \$50,000 to California Community Foundation's Wildfire Relief Fund.

Toyota Financial Services cares about the safety and well-being of its customers, and wants to help those impacted by these natural disasters. Impacted lease and finance customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments

- redirecting billing statements
- arranging phone or online payments

Toyota Financial Services will proactively attempt to contact customers via email or telephone in the affected areas to assess their needs and inform customers of the options available to them.

Customers who would like to discuss their account options are encouraged to contact TFS or LFS:

Toyota Financial Services customers may call **800-874-8822** or contact TFS via email using the Mail Center function after logging into [ToyotaFinancial.com](https://toyotafinancial.com).

Lexus Financial Services customers may call **800-874-7050** or contact LFS via email using the Mail Center function after logging into [LexusFinancial.com](https://lexusfinancial.com).

We extend our heartfelt thoughts to those affected by these devastating disasters.