

Toyota's Statement on Prius c Recall Facts

July 05, 2019

Toyota is committed to the safety and security of our customers. As part of this commitment, we monitor field information, investigate identified issues, and take action to address them as appropriate. In some instances, this involves issuing voluntary safety recalls.

On July 2, The Los Angeles Times published a story that misrepresents a recent recall filing involving certain Model Year 2018 and 2019 Prius c vehicles as an "expansion" of previous Prius inverter recalls filed in 2014, 2015 and 2018. This is inaccurate and has generated additional misleading reporting.

To be clear, our June 26 Prius c recall filing is a separate and distinct action from previous Prius inverter recalls involving different Prius models. The June 26 recall is intended to address a limited and specific manufacturing issue affecting the DC-DC converter in less than 500 vehicles in the United States. This is a different inverter component unrelated to the subject of the other recalls referenced by the Los Angeles Times.

We have asked the Los Angeles Times and other outlets to correct this inaccurate reporting to avoid customer confusion.

Customer support is available by calling the Toyota Customer Experience Center at [1-800-331-4331](tel:1-800-331-4331).