

Toyota Statement on Harrison, N.Y. Incident

March 22, 2010

“Toyota sympathizes with the individuals and families involved in any accident involving our vehicles. We are making an all-out effort to ensure our vehicles are safe and are making substantial progress towards completing our recalls with effective and durable solutions. We also remain committed to investigating reported incidents of unintended acceleration in our vehicles quickly, as in Harrison, New York, and we will continue to work in close partnership with law enforcement agencies and federal regulators with jurisdiction over accident scenes whenever requested.

“As always, it is important to remember that many of the complaints in the NHTSA database, for any manufacturer, lack sufficient detail that could help identify the cause of an accident or, in some cases, even the specific vehicle involved. Furthermore, instances of unintended acceleration can be caused by many factors and they are not all sudden or sustained. The category is very broad, affects all major automakers, and can include issues involving pedal entrapment, pedal misapplication, transmission surges and driver reaction to normal engine speed control variations when cruise control or air conditioning systems are in use.”