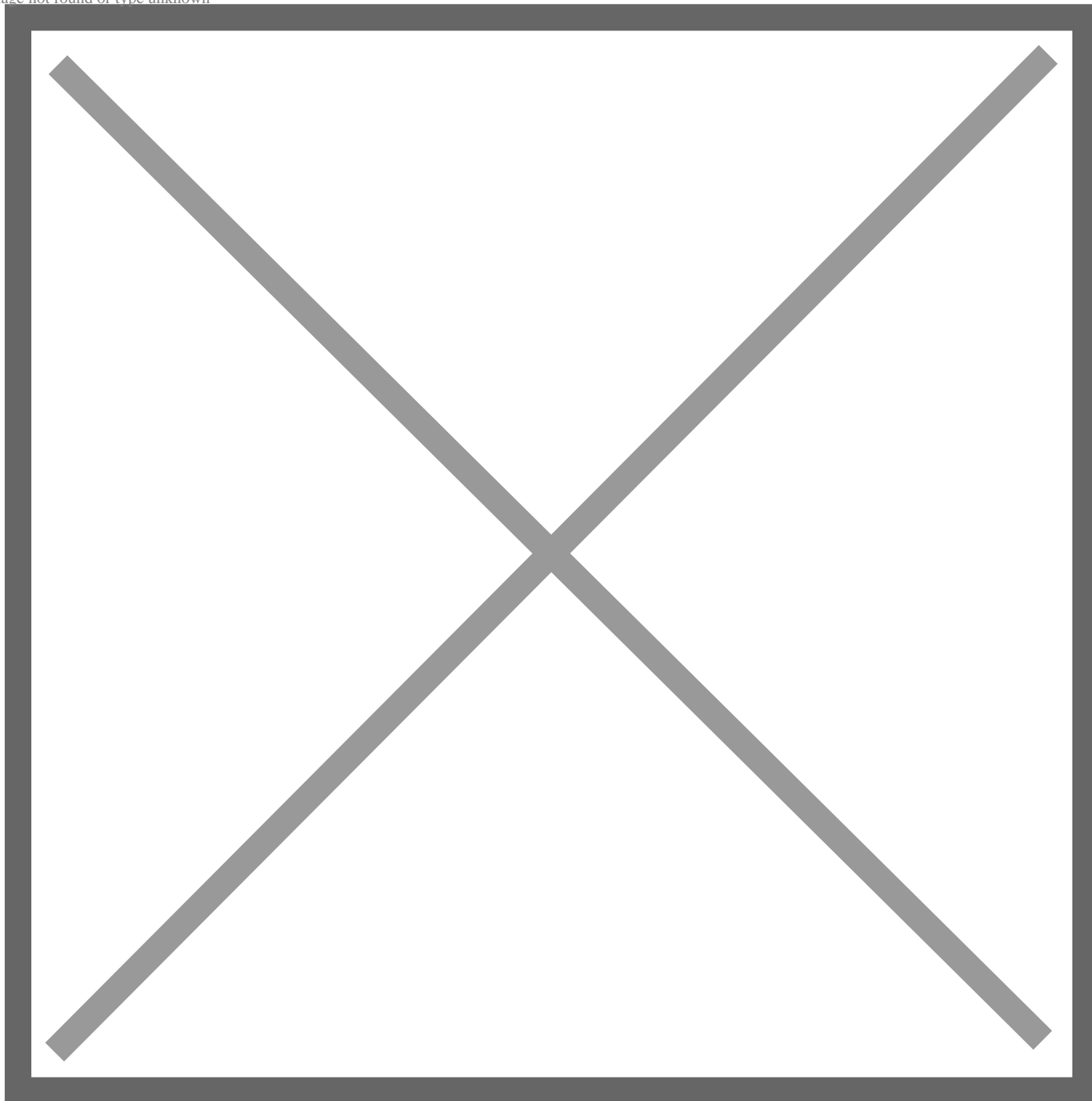


# **Toyota Financial Services Offers Payment Relief to Customers Affected by West Virginia Natural Disasters**

June 30, 2016

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**TORRANCE, Calif., June 30, 2016** – Toyota Financial Services (TFS) announced it is offering payment relief options to its customers affected by the natural disasters in West Virginia. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the FEMA-designated West Virginia disaster areas.

TFS cares about the safety and well-being of its customers, and wants to help those impacted by the storms and flooding. Impacted lease and retail customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments
- redirecting billing statements
- arranging phone or online payments

Customers who have been affected by the natural disasters and would like to discuss their account options are encouraged to contact TFS or LFS:

**Toyota Financial Services** customers may call **(800) 874-8822** or contact TFS via email using the Mail Center function after logging into [ToyotaFinancial.com](http://ToyotaFinancial.com).

**Lexus Financial Services** customers may call **(800) 874-7050** or contact LFS via email using the Mail Center function after logging into [LexusFinancial.com](http://LexusFinancial.com).

Additionally, Toyota Motor North America (TMNA) and TFS are matching personal contributions that employees make to the American Red Cross through July 22, up to \$50,000.

Toyota Financial Services extends its heartfelt thoughts to those affected by the natural disasters.