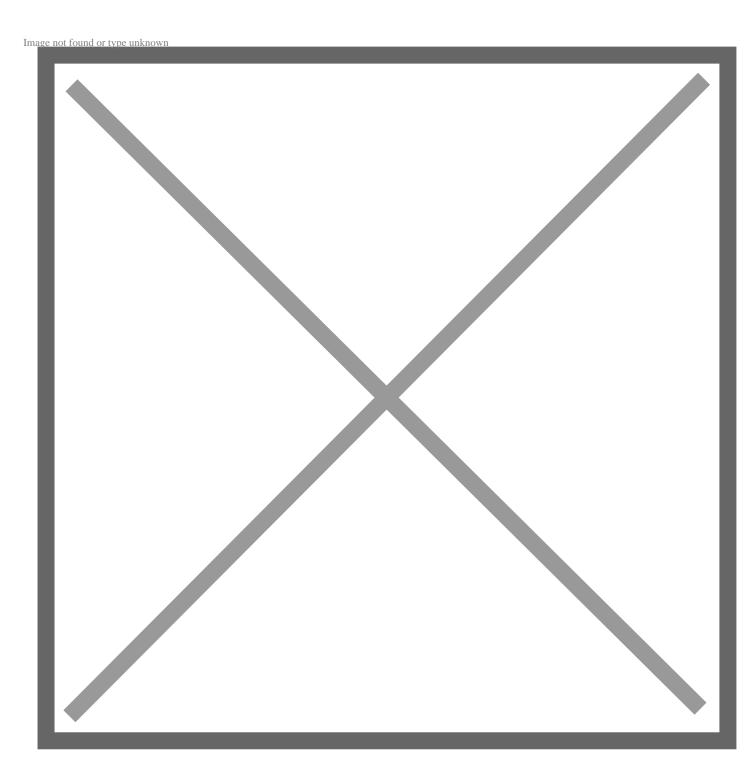
## Toyota Financial Services Offers Payment Relief to Customers Affected by Louisiana Flooding

August 16, 2016



**TORRANCE, Calif., August 16, 2016** – <u>Toyota Financial Services</u> (TFS) announced it is offering payment relief options to its customers affected by the flooding in Louisiana. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the FEMA designated Louisiana disaster areas.

We at Toyota Financial Services care about the safety and well-being of our customers and want to help those impacted by the storms and flooding. Impacted lease and retail customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments
- redirecting billing statements
- arranging phone or on-line payments

Customers who have been affected by the flooding and would like to discuss their account options are encouraged to contact TFS or LFS:

**Toyota Financial Services** customers may call **(800) 874-8822** or contact TFS via email using the Mail Center function after logging into **ToyotaFinancial.com**.

**Lexus Financial Services** customers may call **(800) 874-7050** or contact LFS via email using the Mail Center function after logging into **LexusFinancial.com**.

We extend our heartfelt thoughts to those affected by the natural disaster.