

Toyota Financial Services Offers Payment Relief to Customers Affected by Hurricane Matthew

October 20, 2016

TOYOTA

TORRANCE, Calif., October 20, 2016 – Toyota Financial Services (TFS) announced it is offering payment relief options to its customers affected by Hurricane Matthew. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the just-announced FEMA designated disaster areas.

We at Toyota Financial Services care about the safety and well-being of our customers and want to help those impacted by the hurricane. Impacted lease and retail customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments
- redirecting billing statements

- arranging phone or on-line payments

Customers who have been affected by the hurricane and would like to discuss their account options are encouraged to contact TFS or LFS:

Toyota Financial Services customers may call **(800) 874-8822** or contact TFS via email using the Mail Center function after logging into **ToyotaFinancial.com**.

Lexus Financial Services customers may call **800-874-7050** or contact LFS via email using the Mail Center function after logging into **LexusFinancial.com**.

We extend our heartfelt thoughts to those affected by the natural disaster.