Toyota Financial Services Extends Payment Relief Program to Customers Affected by Latest Round of California Wildfires

December 07, 2017

PLANO, Texas, Dec. 7, 2017 – **Toyota Financial Services** (TFS) announced today that it is offering payment relief options to its customers affected by the recent southern California wildfires. This broad outreach includes all Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customers in the designated disaster areas and follows the company's recent payment relief programs for customers affected by the devastating California wildfires of just a few months ago as well as Hurricane Harvey, Hurricane Irma and Hurricane Maria.

Toyota Financial Services cares about the safety and well-being of its customers and wants to help those affected by the fires. Lease and finance customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions or deferred payments
- redirecting billing statements
- arranging phone or online payments

Toyota Financial Services will proactively attempt to contact customers in the affected areas to assess their needs and inform customers of the options available to them.

Customers who would like to discuss their account options are encouraged to contact TFS or LFS:

Toyota Financial Services customers may call **(800) 874-8822** or contact TFS via email using the Mail Center function after logging into **ToyotaFinancial.com**.

Lexus Financial Services customers may call **800-874-7050** or contact LFS via email using the Mail Center function after logging into **LexusFinancial.com.**

We extend our heartfelt thoughts to those affected by the natural disaster.