Toyota-Backed IONNA Ranked No. 1 in JD Power Study as Network More Than Doubles Size During 2026

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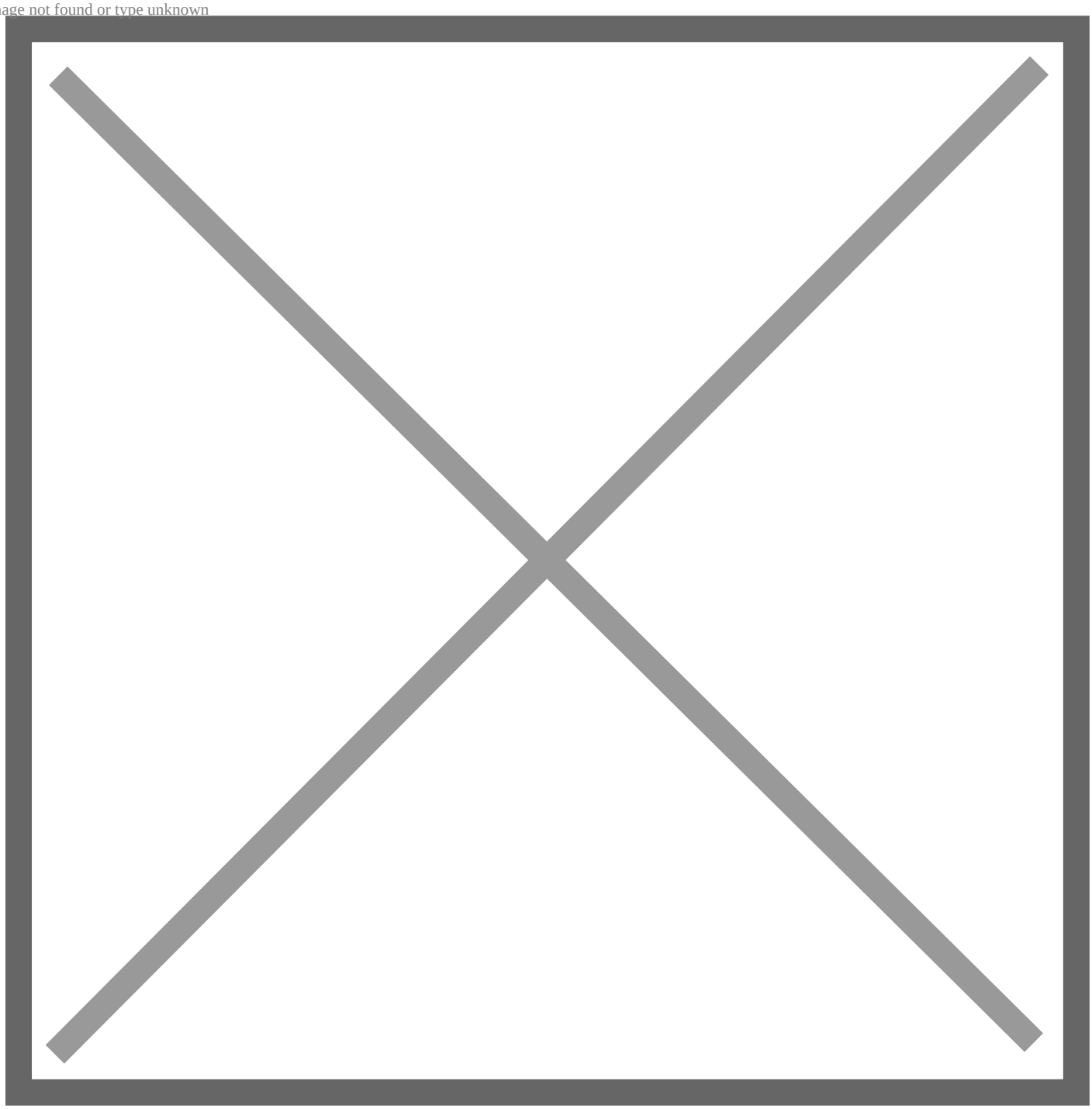

DURHAM, N.C. (Sept. 30, 2026) – IONNA, the charging network founded by eight of the world's leading automakers, including Toyota, today announced it has surpassed 180 live charging sites nationwide, more than doubling the network since the beginning of 2026. This growth is anchored by industry-leading customer satisfaction, with a focus on coverage, reliability and amenities.

IONNA recently earned the top ranking among DC Fast Chargers in the JD Power 2026 U.S. Electric Vehicle Experience (EVX) Public Charging Study℠ in the first year of eligibility.

Scaling the National Footprint
Since announcing its strategic partnership with Circle K earlier this year, IONNA has brought 40 Circle K charging locations online, rapidly expanding charging options across one of America's largest convenience retail networks.

"The industry has treated charging scale and charging quality as a tradeoff. Our growth and first-place customer satisfaction ranking show that drivers can and should expect both," said Seth Cutler, CEO of IONNA. "The IONNA team is focused on delivering quality at scale to enable the sale and adoption of EVs in North America"

Removing Friction Through Open Access
IONNA's decision to forgo a proprietary app has paved the way for a deeper focus on seamless integrations, allowing drivers to experience the network using familiar platforms.

With new Toyota and Lexus app integrations as well as Presto, ChargeHub, and EV Connect, the list of supported partner apps has grown to 19. With newly enabled Plug & Charge capabilities for certain Toyota and Lexus models coming soon, IONNA continues to prove itself as the ultimate network partner, dedicated toa seamless experience.

"Congratulations to IONNA on their latest achievements," said Thibaut de Barros Conti, vice president, Business Development, Toyota Motor North America. "IONNA's agility and customer-centricity align with Toyota's goals of creating truly world-class experiences and enabling mobility for all."

More information: 2026 U.S. Electric Vehicle Experience (EVX) Public Charging Study – JD Power