

Toyota Supports California Flooding Relief Efforts

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PLANO, Texas (Nov. 20, 2025) – [Toyota Motor North America](#) and [Toyota Financial Services](#) announced efforts to assist those suffering from the impacts of the recent flooding in California. Toyota contributes annually to [The American Red Cross](#) and [SBP](#), and these funds are utilized to support recovery efforts when disasters

strike around the nation. To further assist affected communities, Toyota is matching contributions for donations made by U.S.-based employees to support The American Red Cross, SBP and other eligible nonprofits.

Additionally, Toyota Financial Services announced it is offering payment relief options to affected customers. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the designated disaster areas.

Impacted lease and finance customers residing in the affected area may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments;
- redirecting billing statements; and
- arranging phone or online payments.

Customers who would like to discuss their account options are encouraged to contact TFS or LFS:

Toyota Financial Services customers may contact TFS via email using the Support Center function after logging in to [ToyotaFinancial.com](https://toyotafinancial.com), or calling **800-874-8822**.

Lexus Financial Services customers may contact LFS via email using the Support Center function after logging in to [LexusFinancial.com](https://lexusfinancial.com), or calling **800-874-7050**.

We extend our heartfelt thoughts to those affected by the flooding.