

# **Toyota Financial Services Offers Payment Relief to Customers Affected by California Wildfires**

October 19, 2017

Image not found or type unknown



**PLANO, Texas, October 19, 2017** – **Toyota Financial Services** (TFS) announced it is offering payment relief options to its customers affected by the recent California wildfires. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the designated disaster areas and follows the company's recent payment relief programs for customers affected by Hurricane Harvey, Hurricane Irma, and Hurricane Maria.

We at Toyota Financial Services care about the safety and well-being of our customers and want to help those affected by the fires. Lease and finance customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions or deferred payments
- redirecting billing statements
- arranging phone or online payments

Toyota Financial Services will proactively attempt to contact customers in the affected areas to assess their needs and inform customers of the options available to them.

Customers who would like to discuss their account options are encouraged to contact TFS or LFS:

**Toyota Financial Services** customers may call **(800) 874-8822** or contact TFS via email using the Mail Center function after logging into [ToyotaFinancial.com](http://ToyotaFinancial.com).

**Lexus Financial Services** customers may call **800-874-7050** or contact LFS via email using the Mail Center function after logging into [LexusFinancial.com](http://LexusFinancial.com).

We extend our heartfelt thoughts to those affected by the natural disaster.