

# **Toyota Financial Services Offers Payment Relief to Customers Affected by Hurricane Michael**

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**PLANO, Texas, October 12, 2018** – **Toyota Financial Services** (TFS) announced it is offering payment relief options to its customers affected by Hurricane Michael. This broad outreach includes any Toyota Financial Services (TFS) or Lexus Financial Services (LFS) customer in the designated disaster areas.

We at Toyota Financial Services care about the safety and well-being of our customers and want to help those impacted by the hurricane. Impacted lease and finance customers residing in the devastated areas may be eligible to take advantage of several payment relief options, some of which include:

- extensions and lease deferred payments
- redirecting billing statements
- arranging phone or online payments

Toyota Financial Services will proactively attempt to contact customers via email and telephone in the affected areas to assess their needs and inform customers of the options available to them.

Customers who would like to discuss their account options are encouraged to contact TFS or LFS:

**Toyota Financial Services** customers may call **800-874-8822** or contact TFS via email using the Mail Center function after logging into **ToyotaFinancial.com**.

**Lexus Financial Services** customers may call **800-874-7050** or contact LFS via email using the Mail Center function after logging into **LexusFinancial.com**.

We extend our heartfelt thoughts to those affected by the devastating storm.